
TROUBLE SHOOTING

TEST THE SYSTEM'S OPERATIONS DAILY.

Problem: No alarm - Patient out of bed

Check:

1. Are you using the Bed-Check Sensormat or another manufacturer's mat? A defective mat or a mat provided by a different manufacturer will generally cause the Control Unit to alarm when it is plugged into the unit and power is on.
2. Did the patient get up during the preset HOLD period?
3. Is the Sensormat bent through misplacement or handling? Is it functional? Try another Sensormat.
4. Is there an object putting pressure on the Sensormat simulating the patient's weight?
5. Is there power to the unit? (Note that if it is connected to the nurse call system and power to the unit is interrupted, the unit will alarm the nurse call system.)

Problem: Control Unit alarms during set up

Check:

1. Is the connector between the Sensormat and Control Unit snapped in properly?
2. Has the cord been pulled from the Sensormat or its connector?
3. Is the mat a Bed-Check Sensormat?

Problem: Alarm triggered - Patient in bed

Check:

1. Did the patient get up and return to the bed upon hearing the alarm?
2. Is the mat a Bed-Check Sensormat?
3. Is the Sensormat placed beneath the patient's buttocks, or if used behind the back, is the patient of sufficient weight and the bed properly adjusted?
4. Has the Sensormat slipped toward the end of the bed because the rubber bands and clips were not used to secure the Sensormat into position beneath the patient's buttocks?
5. Is the connector between the Sensormat and Control Unit snapped in properly?
6. Is the time delay set too low for the patient's level of activity?
7. If the patient weighs less than 100 pounds, has the system been tested with that patient?
8. Has the Sensormat cord been pulled out or damaged (check moving bed parts)?