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## **Problem: Room alarm triggered - No call at nursing station**

**-or-**

### **Nurse call will not turn off after an alarm**

#### **Check:**

1. Is the nurse call plug firmly connected to the patient station or adapter?
2. Is the call cord or pillow speaker firmly connected to the patient station or adapter?
3. Is the adapter firmly connected to the patient station?
4. Was the Control Unit reset after an alarm before the nurse call system alarm was canceled?
5. Has the nurse call adapter been tested for proper functioning?
6. Is the mat a Bed-Check Sensormat?
7. If the control unit is not set to the proper nurse call system configuration (N.O. or N.C.), the unit will alarm the nurse call system as soon as power is applied to the unit.

## **CARE AND MAINTENANCE**

*If maintenance or opening of the Control Unit is required, it should be performed in a static-controlled (free) environment by qualified personnel.*

**WARNING:** Danger of electrical shock. Unplug before servicing. Never immerse the power supply or Control Unit in any liquid.

The Control Unit and the Sensormat may be cleaned with a damp cloth or sponge using mild disinfectants. Never use alcohol, acidic or harsh petroleum based cleaners. If absolutely essential, the unit may be gas sterilized up to 120° F.

## **CAUTION**

*The Bed-Check Control Unit may not be effective with another manufacturer's sensing device, the use of which may cause intermittent and unreliable operation resulting in injury or death. It may also damage the Bed-Check Control Unit and will void the Bed-Check warranty.*

## **BED-CHECK CORPORATION**

**(800) 523-7956**

**Please call Bed-Check immediately if you experience problems.**