
Problem: Room alarm triggered - No call at nursing station
-or-
Nurse call will not turn off after an alarm

Check:

1. Is the nurse call plug firmly connected to the patient station or adapter?
2. Is the call cord or pillow speaker firmly connected to the patient station or adapter?
3. Is the adapter firmly connected to the patient station?
4. Was the Control Unit reset after an alarm before the nurse call system alarm was canceled?
5. Is the Control Unit programmed to have “No Pull Out Protection”? If so, a signal will not be sent to the nurse call system..
6. Has the nurse call adapter been tested for proper functioning?
7. Is the mat a Bed-Check Sensormat?